

To Reimburse Families in Need During COVID-19 Crisis

Expensify.org/hunger

Expensify.org is going to temporarily redirect all of its charitable funds to Expensify.org/hunger. With its ability to reimburse volunteers directly in real-time, Expensify.org is uniquely positioned to help families in need immediately. Until today, this fund was focused on paying off kids' "lunch debts", but with schools closed around the nation, that isn't the top priority. Instead, we're devoting everything to a new program: matching SNAP grocery purchases up to \$50 per family. It works like this:

1. Purchase food as normal with your SNAP card
2. Download Expensify on iOS or Android, for free
3. Join the Expensify.org/hunger policy
4. SmartScan the receipt, which will tell us how much you paid and show that it was paid for with an Electronic Benefits Transfer (EBT) card
5. Submit it to volunteer@expensify.org
6. Set up your bank account to receive the funds
7. So long as we have funds available, we will reimburse up to \$50 per family (one time), the very next day.

To be clear, we can't commit to reimbursing every single person in need — we have no idea how many people will do this, and unfortunately, we don't have unlimited funds. We also don't know how long this crisis will last and how far our brand new charity's resources will stretch. But we're going to do what we can with the funds donated on behalf of Expensify Cardholders via the Karma Points feature, as well as by the extremely generous donors who have signed up for our Corporate and Personal Karma programs.

This is a truly global crisis, and it is only beginning. We all need to work together to weather the storm, and on behalf of Expensify.org's many generous members, we're eager to help.

-david

President of Expensify.org

PS: While you may not personally be on SNAP, please forward this along to anyone based in the US (where the SNAP program operates) you know that may need food assistance — or to any other groups or organizations who might be able to spread the word that help is available. Helping our local communities is what Expensify.org is all about!

Sent by: Expensify, Inc. - 548 Market St #61434 - San Francisco, CA 94103

UPDATE OF CURRENT AGENCIES AND SERVICES DURING COVID-19 CRISIS

Section 8:

- Section 8 will be conducting Teleconferences for HUD-VASH clients
- No in office visits at this time
- Section 8 will remain fully staffed and working in building for the time being
- Still Working on Waiting Lists for both Fannin and Grayson counties
- No inspections being conducted during this time

ENERGY SERVICES

- All utility assistance and CSBG appointments have been cancelled. Staff are accepting applications online and via regular mail. All scheduled weatherization inspections for this week have been cancelled (per TDHCA directive)

ADRC: (AGING AND DISABILITY RESOURCE CENTER)

- No in office visits at this time
- ADRC is following up on frequent callers at this time to ensure consistent service
 - Community partners being contacted regarding ADRC
 - Limited in this regard due to COVID-19 / many agencies are closed w/ some not working from home

2-1-1:

- 2-1-1 is resuming operations w/ some staff working the call center and others at home
- 2-1-1 is utilizing State Emergency Management Protocols at this time / also involved in daily emergency COVID-19 briefing
- State may be sending a bulk email out to all agencies within our service delivery to make sure hours and services have or have not changed
 - Most calls being received at this time are regarding COVID-19
 - Student meals are now under the Fast Track in 2-1-1's database
- No walk-ins at this time or office visits
 - No extended hours at this time